



**Provider Meeting
Minutes
August 15, 2008
9:00 a.m. – Noon**

Attendees:

Megan Johnson	CSS	Charles Funchess	CFM
Beth Monaco	PBH	Darlene Steele	PBH
Sharon DeGraffereid	F&S Professional SVC	Adrian McCoy	Meck CO SASC
L Mussington	Excel	Kathleen Frey	Daymark
Angie Banhet	Path of Hope	Dawn Kelly	Comserv
Veronica C-George	Safe Haven Family Serv.	Victor George	Safe Haven Family Service
Bob Werstlein, Ph, D	Daymark	Kelli Baven	ASMC
Cynthia Benjamin	PBH	D Aylla	ACT Medical Group
J Dyer	ACT Medical Group	Lynne Beck	Daymark Discovery Homes
TeD Thomas	PBH	Jana Rollins	PBH
Connie Transou	Dream Makers	Wendy Campbell	BCH
Courtney Dabney	CHS of NC	Janet Daniel	GHA Inc.
Dawn Allen	GHA Inc.	David Ashley	Bayada Nurses
Anna Lyon	Lifespan Cabarrus	Kathleen Benton	RHA
Jim Kelley	Monarch	Laura McNany	RHA Behavioral Health
Nawatha Carter	Alpha Omega Health, Inc	Bonnie Schell	PBH
Yvette Johnson	Quality Family Services	Angie Thompson	ARCA
Memory Gargivlo	Turning Point Services	Vera McRae	ARC of Davidson
Chris Jacodson	PBH	Jill Stephenson	PBH
Judy Uthe	PBH	Erin Nantz	PBH
Lisa Byrd	UCRS, Inc	Annie Ivey	Southland Place Group & Dev.
Van Williams	F&S Professional	John Williams	RVO
Diana Duncan	Diana;s HomeCare, Inc.	Karen Holst	UCPS
Lisa Jones	RHA Health Services, Inc	Jane Jackman	The ARC Rowan
Amy Ford	PBH	Melissa Rivera	RHA Howells
Katherine Hoelter	Mcleod Center	Arlana Sims, Ph.D	Sims Consulting& Clinical Services
Bob Kinser	UMAR	John Tillman	Excel
Allison Wilson	MHA	Nadine McNair Smith	Horizon Care, Inc
Jennifer Lineberger	RHA	Minnie Funchess	C.F. Marketing
Dawn Allen	GHA	Tara White	Quality Care Dev. Services, Inc

Welcome/Announcements –Flay J. Lee – 10 minutes

Dan Coughlin CEO for PBH the quest speaker for today will not be able to attend today's meeting.

PBH Network Council retreat updated will be given at the September and full report in October Providers Meeting.

Network Council members present:

Bonnie Schell
Diana Duncan
Melissa Rivera
Cynthia Benjamin
Arlana Dodson Sims
John Tillman

David Jones, Steve Tomlinson and Flay J. Lee represented PBH at the Mental Health Leadership Academy in Chapel Hill on Mental Health reform by the NC Legislative in an effort to get more people across the state involved in Mental Health reform.

PBH New Director of Operation: DR. Robin H. Susser, Ph.D.

Meditation: Flay
Wishes of my friend

Network Council Report - Flay J. Lee – 5 minutes

Spot Light an Agency

Act Medical Group – Dove Avylla - 5 minutes

Act Medical Group, P.A. is a full service Clinical mental health provider. They are established in 1996. ACT Medical provides psychiatry and psychotherapy services face to face all over NC. Their staff can provide Diagnostic Assessments, Diagnostic Evaluations, Medications Management, and person centered Plan Reviews. Psychotherapy providers counsel patients through intervention such as cognitive behavior therapy, helping patients improve their coping skills or counseling family members in managing their loved one's behavior. Telehealth is an alternate way to receive on-site mental health services when a clinician is not physically available in your area.

DayMark Recovery Services – Bob Werstlein – 5 minutes

Daymark Discovery Homes are comprehensive Regional adolescent substance abuse and co-occurring disorders treatment centers that provide treatment, day treatment, and substance abuse intensive outpatient treatment (SAIOP) for adolescents ages 12-17. Evidenced-based research proven effective treatments provided are designated with an. Residential Services for adolescent males only, ages 12-17 consists of daily /seven days per week, Day treatment Services for both adolescent males and females ages 12-17 daily/five days per, and Substance Abuse intensive Outpatient program for both adolescent male and female ages 12-17 three afternoon/evenings per week for three hours. Daymark Recovery Services offers treatment for many kinds of mental, developmental and /or substance abuse disabilities. Daymark is committed to working with each consumer and the families to make sure each individual's needs are met. Daymark goal is to allow each person the opportunity for recovery, independence, and a better life.

Network Department Updates – Cynthia Benjamin- 10 minutes

Social Inclusion:

Effective August 18, 2008 PBH will be discontinuing Social Inclusion as a part of the PBH service array. As of August 18, 2008 Social Inclusion funded by State dollars will no longer be available. In regards to consumers who are currently receiving Social Inclusion and are enrolled under the Innovations Waiver, the team will have until (90 days) November 9, 2008 to remove Social Inclusion from the service array for the consumer and identify an alternative service if needed. Contact Beth Monaco DD Clinical Care Director (704-743-2100)

Teams for consumers who only have state funded services in their treatment plans will have (180 days) until February 1, 2009 to remove Social Inclusion from the consumer's service array and identify an alternative service if needed. If you have questions or concerns, please contact PBH at your earliest convenience.

Contract Compliance and Licenses:

PBH Procurement Contract's General Conditions, Article II, Item #10, Licenses, Accreditation, Credentialing and Qualifications, "The CONTRACTOR shall notify the LME within one (1) business day of any change in the status of such licenses, accreditations, certifications and the status of such." During our efforts in tracking clinician and facility licenses, we have noticed that we are not always receiving updates on the renewal of such licenses. You may perceive this as a cumbersome addition to your already busy days as service providers, but consider it another step to prevent further consequences if licensures lapse.

Please make sure you forward employed staff's professional licensure and/or certification renewals and facility license renewals to your Provider Relations Manager. The renewal information may be faxed to 704-721-7020 or mailed to:

PBH Provider Relations
245 Le Phillip Court NE
Concord, NC 28025

LIP and Agency application for credentialing must be complete and have all the necessary paper work when sent in also transcripts. If no a complete application it will be returned. Contact persons Jana Rollins jrollins@pamh.com and Heileigh Thompson htompson@pamh.com.

Reminder: contracts are not fully executed until Dan Coughlin signs it.

New Provider Relations manager: Tracy Threatt

Robin Gravely was handling SA Providers they will now divide between the four Providers Relations Manager. Letters will be sent out by the Provider Relations Manager with contact information.

Work First: program will longer be run by Daymark Services as of September 30, 2008. New Provider will be announced at the September meeting.

PBH Residential Treatment Level III for Girls Initiative RFP/RFP:

PBH has identified the need at this time for one additional Residential Treatment Level III home (1-4 beds) for girls within the PBH catchment area. The service requested in the RFP is targeted to girls under age 21 which offers a highly structured and supervised environment in a program setting only, excluding room and board. This service is responsive to the need for intensive, active therapeutic intervention, which requires a staff secure treatment setting in order to be successfully implemented. This setting has a higher level of consultative and direct service from psychologists, psychiatrists, medical professionals, etc. Staff is awake during sleep hours and supervision is continuous. This service is to support the youth in gaining the skills necessary to step down to a lower level of care. Jill Stephenson will have feedback on the RFP.

Provider Survey: Chuck Hill will follow up at the September Meeting

Cultural Competence: has some minor change that Revella Nesbit will explain at the October Provider meeting.

TBI 101 training is schedule for August 26, 2008 please registers. Theses are training that you as Providers ask for; if there are other training that you would like please let us know.

RFP Timeline and Process: Jill Stephenson

Residential Treatment Level III RFP applications were posted on July 25, 2008.

Letter of Intent prospective Providers must submit in writing a letter by close of business (5:00pm) July 31, 2008.

Mandatory Bidders Conference to allow all interested providers the opportunity to ask questions. August 5, 2008 1:30pm - 3:30pm at Copperfield Training room. Three contracted Providers who are already providing the services attended.

RFP Proposal Submission shall be due to PBH no later than close of business (5:00pm) September 12, 2008. Late proposals will not be accepted

Selection Process: Provider Relations and Quality Management Departments will review applications on September 15, 2008.

Interviews for the finalists will be conducted on: September 17, 2008

September 19, 2008 notification of the award for this RFP

Community Integration Plan for our Olmstead Consumers: John Giampaolo/Erin Nantz 15 minutes

Erin Nantz- DD Olmstead Liaison: Deinstitutionalization-A New PBH Medicaid Service. Over the past year and a half, PBH has expanded the service options available to individuals who live in the PBH five-county area by implementing New PBH Medicaid Services, which are funded through the Piedmont Cardinal Health Plan. These new services were approved by federal Medicaid, based on \$11 million dollars in savings that PBH created by linking individualized needs. By assisting individuals to receive the right level of care, PBH is able to stretch its Medicaid dollars to serve more individuals in new and proven models of service. These new services focus on moving dollars away from institutions and developing enhanced community-based services. PBH is the only LME in the state that can move ICF-MR dollars with the person and make this funding portable to meet the needs and desires of the person, continually moving the service system to a best practice model. This is an immediate opportunity that does not require a separate state or federal grant to allow this to happen.

One of the new service opportunities that PBH Medicaid participants can access is, Deinstitutionalization. Deinstitutionalization is a New Medicaid service for individuals (3 years of age and older) with developmental disabilities who are deinstitutionalized from State MR facilities or community based ICF-MR facilities. Through this service, funding moves with the individual from the ICF-MR setting to Innovations community-based services. This funding is referred to as Deinstitutionalization funding. For Service Definitions (see **handout Innovations B-3 Service a ray Medicaid Billable**)

John Giampaolo:

Lunch and Learn December 9, 2008

* * * * * Break to network with other Providers * * * * *

Client's Rights Survey –Bonnie Schell– 5 minutes

PBH Client Oversight Committee sent out a survey to 129 Providers on client rights. The survey is for information processes only who comes to the meeting, when you meet and how many times you meet, and what was discussed. The Legislative will be meeting on new client rights rules. Please return all survey in the enclosed envelope.

Mental Health and Substance Abuse recipients of services will have a one-day conference on Oct 22, 2008 at the holiday Inn in Salisbury. This event was planned by a consumer committee and the office of Consumer Affairs at PBH. All speakers and presenters at The Power of Peers pre- conference will be consumers, sharing their stories and talents. To resister for the free, one-day conference, call consumer Affairs at 704-721-7018 and leave your name, address and phone number. Registration for the first 250 must be received by October 15, 2008.

CFAC is seeking new members to serve as advisory committee to the PBH Board of Directors. Mileages reimbursement is offered to defray costs.

Consumer Affairs has a two opening for a Parent Advocate for Mental Health and Developmental Disabilities in Cabarrus County, NC Piedmont Behavior Healthcare. To apply go to the pbhcare.org

Provider Questions/Updates/Concerns/Suggestions

Darlene

PBH received an email from the State requesting CARF accreditations be extended. This extension only applies to those who have already applied or will be applying before January 2009.

Suggestion: Wendy Castle Community Specialized Services.

MH adults and children who age out still need services this is something that should be looked into.

Backup staffing, Incident reporting form, and Innovation wavier questions contact Andrea Misenheimer

amisenheimer@pamh.com or

Rhonda little rlittle@pamh.com

Lisa - B# 3 waiver where we stand at get the wavier passed.

Andrea Misenheimer amisenheimer@pamh.com

September is National Recovery month Hope Haven will be having a homing alumni cookout, fashion show you are welcome to attend.

**The next Provider meeting is September 12, 2008.
This will be a breakout session meeting with sessions as follows:**

**Mental Health 9:00am
Substance Abuse 10:00am
Development Disabilities 11:00am**

Dismissal