



Serving Cabarrus, Davidson, Rowan, Stanly and Union Counties

CONSUMER/FAMILY ADVISORY COMMITTEE

“Our mission is to ensure that Consumers receive quality services.”

June 15, 2010

MINUTES

Members Present: Andrea Stevens, Co-Chair; Beverly Morrow, Co-Chair; David Bullins; Sarah Boyd; Jeff Euto; John Hufton; Bart Kean; Mary Sechler; Kay Jennings; Ann Medlin; Major Sampson; Lemar Underwood; Stephen Brannan; Debby Brown; Melanie Frick, Vice Chair; Michael Kinlaw; Rick Samuels; Tina Kennon

Absent: Jayne Wallace-Bohannon

Guests Present: Robin Boyd; Peter Euto; Dora Hufton; Ronnie Helms; Russell Jennings; Benny Faulkner; Lauren Frick; Rose Jacobs; Suzanne Thompson

PBH Staff Present: Pam Shipman, Chief Operating Officer; Bonnie Schell, Director of Consumer Affairs; Steve Tomlinson, Director of Community Relations and Network Operations; Shelby Marlow, Administrative Assistant; Sarah Chesley, Finance; Jill Queen, QM; Tracy Martins. Access/UM

I. Welcome of Members and Introduction of Guests

Beverly called the meeting to order at 6:30pm. She welcomed everyone and asked the guests to introduce themselves.

II. Approval of Minute and Review of Agenda

Everyone was asked to review the minutes of the May meeting. Bart stated he was not in attendance at the May meeting as stated in the minutes. Rick gave the motion to approve the minutes as amended. Mary seconded. The minutes were approved as amended.

III. Public Comments

Dora asked what affect will be made on the consumers when the new provider takes over services for the PSR's from MHA. Pam informed us this issue will be addressed by her during the LME updates section.

IV. Work Groups

The CFAC members went into their assigned workgroups for 35 minutes.

V. LME Updates

Pam stated PBH has been talking with the state on the budget. Everything should be done by the end of June. The state is behind two months paying state funded providers. The state hopes to get paid out by the fiscal year end. This is a hardship on smaller providers and could develop problems for larger providers. All providers are encouraged to file with private insurance and Medicare when applicable. We are hoping the Federal Congress will increase their state matches. LMEs are required to keep 8-15% in a fund balance in order to pay providers when other funding is not coming in.

There is a coalition of providers in Raleigh that has done a resolution to prohibit the expansion of the PBH waiver to other LMEs. ARC initiated this coalition. OPC and 5 Counties had planned to work with PBH to expand. For the time being only Mecklenburg County will expand with this waiver. PBH feels Mecklenburg is a good choice. ARC doesn't want DD to be managed. If the PBH waiver isn't expanded DD will eventually be managed under the aging program. Pam stated Mike Watson said if the state would take a formal position this would not be happening. National experts have been brought in to help. Our legislators are trying very hard to help us. ARC reported that PBH consumers are saying the waiver is not working. There is a lot of politics involved.

Tina stated she would like to see CFAC act instead of react. Pam stated everything CFAC does and has done is very important to PBH. Beverly said CFAC needs to continue to be a voice for consumers.

Pam informed the members that PBH is working on the situation with MHA and the PSR clubhouses as well as the ACCT. It stems from a lack of funds being paid to MHA by the state. Also, MHA owes \$1.5 million in back payroll taxes. Their staff is not getting paid or is receiving only half of their pay. PBH will not let programs collapse or close. It will be announced when decisions are made.

VI. HSRI Update

Andrea stated only three components of matrix hold to cost value of resource allocations. Health/safety is one. Supported Employment is NOT one. The way this is being set up most people will get the most appropriate services. The workgroup meets again the morning of June 17th.

VII. Bylaws Committee

Rick read the recommended update to the bylaws regarding a CFAC liaison on the PBH Board. Beverly asked if there was any discussion. There was none. The members voted and all approved the update.

VIII. Membership Committee

Melanie thanked the Membership Committee members for coming early for the Meet and Greet with prospective members last month. She stated they all agreed this was a good group of applicants. All applicants were recommended for membership into CFAC. Voting was held as follows:

Sarah Boyd – all approved

David Bullins – all approved

Mary Sechler – all approved

Cathy Weedman – all approved (SA consumer, Stanly County)

Pam Cobb – all approved (DD family member, Rowan County)

Charles Heun – all approved (SA family member, Stanly County)

Crystal Sullivan – all approved (DD family member, Union County)

Rhonda Granja – all approved (MH family member, Cabarrus County)

Tina asked what will happen to the workgroups. New members will be appointed to these workgroups as well as PBH committees.

Melanie took this time to present certificates of appreciation to each of the members that are rotating off CFAC. Those members are Andrea Stevens, Beverly Morrow, Bart Kean, Ann Medlin, John Hufton, Lemar Underwood and Michael Kinlaw. She also presented a certificate of appreciation to Pam Shipman for PBH for all the administrative and financial support given to CFAC for the PCP Conference. Melanie then presented plaques of appreciation to Andrea and Beverly for their leadership to CFAC as Co-Chairs during the 2009-2010 year.

IX. Budget Committee

Ann started out by thanking PBH for the funds they set aside each year for CFAC to operate on. Ann stated the stipend for attending the monthly CFAC meeting will remain at \$49.00. She explained this amount was originally decided upon to prevent members from reaching the \$600.00 amount that is required of PBH to report to the IRS. Stipend amount for attending assigned PBH committees will remain at \$25.00. A written report on these committee meetings is required in order to collect the stipend. Other committee meetings may get mileage but not stipends. She recommended the CFAC liaison to the PBH Board be paid \$50.00 stipend to match the stipend that other Board members receive. An opportunity for discussion on this item was given. There was none. At this time the members were asked to vote on items presented. All approved.

X. Public Comment

None was spoken.

XI. Adjournment

Rick made the motion to adjourn. Stephen seconded. The meeting was adjourned at 8:50 pm.

Respectfully submitted,

Shelby Marlow

Next Meeting is Tuesday July 20, 2010

Summary of Actions Taken

1. voted on new members
2. voted on bylaws update
3. voted on budget update

Actions Pending

1. Chair appoint members to PBH committees
2. Chair appoint members to workgroups

August, September and October 2010 Advisory Council Meetings Schedule

Cabarrus	Aug 3 Sept 7 Oct 5	300 Copperfield Blvd
Davidson	Aug 17 Sept 21 Oct 19	Health Dept. – Health Education Room
Rowan	Aug 26 Sept 23 Oct 28	Chamber of Commerce-upstairs
Stanly	Aug 10 Sept 14 Oct 12	Stanly DSS
Union	Aug 5 Sept 2 Oct 7	UC Sheriff's Dept