



Serving Cabarrus, Davidson, Rowan, Stanly and Union Counties

CONSUMER/FAMILY ADVISORY COMMITTEE

“Our mission is to ensure that Consumers receive quality services.”

January 15, 2008

MINUTES

Members Present: Bart Kean, Chair; David Bullins, Vice-Chair; Dawn Bierschbach, Sarah Boyd, Ann Medlin, John Hufton, Andrea Stevens, Beverly Morrow, Mary Sechler, Jeff Euto, Vernon Worrell, Lemar Underwood, Michael Kinlow, Lisa Tilley

Guests Present: Dora Hufton, Peter Euto, Benny Faulkner, Rhonda Hartsell, Robin Boyd, Fred Medlin

Members Absent: Linda Mercado

PBH Staff Present: Pam Shipman, Deputy Area Director; Shelby Marlow, Community Relations; Bonnie Schell, Director Consumer Affairs

A PCP Conference Committee meeting was held 4:30pm – 5:30 pm prior to the CFAC meeting.

The CFAC assembled at 6:00 pm for a buffet dinner.

I. OPENING OF MEETING/INTRODUCTIONS:

Bart Kean called the meeting to order at 6:30 pm, and welcomed guests.

II. APPROVAL OF MINUTES AND REVIEW OF AGENDA:

Minutes of the December 18, 2007 meetings were reviewed. Vernon made the motion to approve with Mary seconding. The minutes were approved as presented.

III. EMPLOYMENT COLLABORATIVE:

Behavioral Health Employment Collaborative (BHEC) originated in Maine,. It is being adapted to PBH. Its purpose is to set in motion a strong community support system aimed at creating an environment of acceptance, training, empowerment, encouragement, psycho education, support, job opportunities, coaching, and accommodations. Unemployment among people with behavioral disabilities is estimated between 70-90 percent. For many people with disabilities, the opportunity to have a regular job, “competitive employment,” is a significant part of their recovery process. It provides financial security, a strong sense of personal identity and valued accomplishment, and an opportunity to make meaningful contributions to community life. 60% or more of adults with SMI can be successful at working when using supported employment.

Barriers to employment for these individuals include 26% being attitudes of employers, 33% attitudes of service providers and over 40% to stress on the job and low pay because of being disabled. There are many employer fears-misconceptions. Most feel inept and unprepared to identify, handle, and facilitate a work environment that includes employing people with disabilities, especially behavioral. PEST Analysis consists of four issues, ramifications and outcomes. These include:

- **P**olitical; recognition of human rights, advocacy pressure groups, political and community inclusion, sense of true community citizenship and resistance-nay sayers
- **E**conomical; Supported Employment as viable in public labor market, labor market buy-in, financially empowering, sense of independence and freedom, and employment/unemployment competition
- **S**ocial; power of Social Inclusion, power of Social Integration, power of Social Responsibility, power of Social and Cultural Diversity, societal Education of Disabilities, people with disabilities have “Abilities” and societal splits-success/failure
- **T**echnological; open channels of communication among the business community and behavioral health community, business competing for opportunities and development of technical educational opportunities for people with disabilities

What Now? Facilitating feedback, commit to perpetuation of BHEC, recruit BHEC membership, build BHEC leadership structure, educate BHEC membership and support BHEC membership. Meetings are happening with PBH and providers to work towards the program.

IV. OLD BUSINESS:

Bart developed a letter to send to the consumer and family members of Union County Residential Services, Inc. This letter was in response to an email CFAC received from them requesting us to review a situation involving them with the new Innovations Waiver. CFAC chose to agree with the decision made by PBH. The letter was reviewed by CFAC members. Bart will make the corrections suggested and place the letter on CFAC letterhead for mailing.

V. NEW BUSINESS:

Andrea Misenheimer provided a handout with the response to General Feedback to Innovations Renewal Draft Innovations Waiver. Committee members were asked to review and provide any additional feedback they may have to Andrea.

Gaps in Services – Pam checked into the problems stated at the last meeting regarding Mobile Crisis Management with Daymark. Davidson and Union Counties need to improve their capacity for this service. Daymark has been asked to develop a plan for this. The average response time in these counties has been two hours, instead of the one hour time they have set as their goal. There is a need to more educate the general population of this time span. Pam will follow up with Daymark.

PCP Conference Update – Beverly reported that a budget has been created for the conference. Sponsorship amounts have been determined; \$5000 platinum level, \$3000 gold level, \$1000 silver level and \$500 bronze level. A letter will be going out to Eli Lilly requesting for their criteria for sponsorship. At the next meeting the committee will work on the specific workshops.

Faith Based Marketing – Lisa reported the general feeling in the community is a high level of interest. It was suggested this committee ask the faith based community what workshops they would be interested in.

Relational Agreement – the final draft was presented to the members. Andrea made the motion to approve and Lemar seconded. The agreement was approved as presented. It will now be presented to the PBH Board of Directors.

VI. REPORTS

State CFAC – Andrea reminded the committee of the CFAC Leadership Conference being held on February 29 – March 1, 2008. Those attending will be Bart, Lisa, Dawn, John, David, Sarah, Lemar and Beverly. Ann will be an alternate and Steve will attend as LME Liaison. Broughton is under new leadership to bring the hospital back to Medicaid approval. Dorthea Dix and Umstead are on a 60 day delay with the closing of their facilities. Cherry Regional is on schedule for their transition of closings. It has been announced the shelter workshops are NOT closing. The tier waivers coming into affect will not affect PBH.

LME Committee Reports – Andrea reported that the Majors program may be coming back through DJJ in Union County. There will be focus groups set up for Mercer reports. Alice Lin will set these up with provider groups and consumer groups. Mercer was hired by the state to develop a rating system to evaluate and interview all LME's.

David reported the Stanly ACM is going well. Denise Sexton, PBH Geriatric/Adult Services Team (GAST) gave a presentation at the latest ACM on what GAST is and why. There was a problem of children being taken to a local pediatrician and not getting care due to unpaid bills. This has been resolved.

John reported that Gayle Whitehead gave a presentation at the Davidson ACM on the crisis ministries in Davidson County that has 50 beds.

LME Board Report –

Vernon stated the board has not met due to bad weather. They will meet on January 31.

LME Update – Pam informed the committee the Mercer report will rank LME's into categories of what they can/cannot do. Mergers of LME's may happen because of this. PBH believes theirs went well although they have not received the final results.

There will be a shortfall of administrative funding to the LME's. PBH spent 99% of state funding (only \$200,000 was left over) and still got a \$3.5 million cut. We do not know why. Dan Coughlin has had preliminary talks with legislatures. CFAC members voiced their desire to write letters to the state officials responsible for this cut in funding. Beverly made a motion for CFAC to write this letter as a committee. Mary seconded and it was approved by all members. Bart will develop a letter (with Pam's help to make sure the information is accurate). The letter will be sent to Secretary Dempsey Benton and Mike Moseley with copies to the PBH Board of Directors and the PBH Legislative Delegation. Pam will give an update at the next meeting.

Pam informed the committee that Dan would like to attend a future meeting to speak with them. Shelby will check with Lisa Harkey about getting Dan on the agenda for April.

VII. OTHER BUSINESS

Some members inquired about having their stipend/mileage checks direct deposited. Shelby will check into this and report at the next meeting. Andrea asked if PBH could donate a door prize to be given away at the Leadership Conference. Pam will check into this and let Andrea know. It was suggested that CFAC invite Billy West of Daymark to attend and present at the June meeting.

Shelby informed the committee that the Marketing/Journalism position with Community Relations has been filled. Cynthia Brooks will begin on February 1. Shelby also informed the members the CIT training is being held this week and is going very well. A graduation ceremony will be held Friday, January 18 at 3:00pm. All CFAC members are invited and encouraged to attend.

VIII. ADJOURNMENT

Mary made a motion to adjourn. Vernon seconded. The meeting was adjourned at 8:45PM.

Respectfully Submitted,
Shelby Marlow
Community Relations

Next Meeting is Tuesday, February 19, 2008

February, March and April Advisory Council Meetings Schedule

Cabarrus	Feb. 5	300 Copperfield Blvd
	March 4	
	April 1	
Davidson	Feb. 19	Health Dept. – Health Education Room
	March 19	
	April 15	
Rowan	Feb. 28	Chamber of Commerce – upstairs
	March 27	
	April 24	
Stanly	Feb. 12	Stanly DSS
	March 11	Partnership for Children
	April 8	
Union	Feb. 7	Partnership for Children
	March 6	
	April 3	