



Serving Cabarrus, Davidson, Rowan, Stanly and Union Counties

CONSUMER/FAMILY ADVISORY COMMITTEE

“Our mission is to ensure that Consumers receive quality services.”

June 17, 2008

MINUTES

Members Present: Bart Kean, Chair; David Bullins, Vice-Chair; Ann Medlin; Dawn Bierschbach; Beverly Morrow; Jeff Euto; John Hufton; Sarah Boyd; Andrea Stevens; Linda Mercado; Vernon Worrell; Major Sampson; Michael Kinlow

Guests Present: Peter Euto; Robin Boyd; Mr. Mercado; Rick Samuels Cathy Kocian; Dora Hufton; Stephen Brannon

Members Absent: Lemar Underwood; Mary Sechler

PBH Staff Present: Pam Shipman, Deputy Director of PBH; Shelby Marlow, Administrative Assistant with Community Relations

A PCP Planning Committee meeting was held at 4:00pm at 457 Lake Concord Rd prior to the CFAC meeting. Also the membership committee hosted a Meet and Greet at 5:00pm at 457 Lake Concord Rd. prior to the CFAC meeting.

The CFAC assembled at 6:00pm for a buffet dinner.

I. WELCOME & INTRODUCTIONS:

Bart Kean called the meeting to order at 6:30 pm and welcomed all regular guests in attendance. He also introduced Stephen Brannan, a first time guest.

II. APPROVAL OF MINUTES AND REVIEW OF AGENDA

Bart asked the committee to review the minutes for May 20, 2008. Vernon made a motion to approve the minutes. John seconded the motion. The minutes were approved as presented. Bart took time at this point to present Ann Medlin with a plaque of appreciation for her term as chair of the CFAC during '06-'07.

III. Strategic Planning Points

Committee members voiced suggestions of major points to create a work plan for the upcoming year. Shelby will contact Wilma Townsend to see if she will be available to meet with the committee to help with this project. The suggestions were as follows:

- Service Gaps
- Register of unmet needs
- CFAC budget
- Community Support workers turn over

- How to inform/educate consumers of CFAC and its purpose/function in order to get them to attend meetings and/or become members
- Have open forums to invite city and county officials
- Get list of reports created by QM, choose one or two reports to monitor, create a sub-committee to review these reports and report back to CFAC
- CFAC training needs
- Employment of consumers

As long as the committee meets the six statutory CFAC requirements we can include what we feel is a priority in the Strategic Plan. Those six requirements are as follows:

- Review, comment on, and monitor the implementation of the local business plan
- Identify service gaps and underserved population
- Make recommendations regarding the service array and monitor the development of additional services
- Review and comment on the area authority and county program budget
- Participate in all quality improvement measures and performance indicators
- Submit to the state CFAC findings and recommendations regarding ways to improve the delivery of MH/DD/SA services

IV. OLD BUSINESS

Ann presented the suggested revision to the bylaws which reads: **Alternatively, the CFAC may elect co-chairs and/or vice-co-chairs. If co-chairs are chosen, the responsibilities shall be the same as for the Chair and/or Vice-Chair.** Dawn made the motion to accept the revision, Andrea seconded. The motion was passed with one member opposed.

Ann then gave the recommendation from the nominating committee for Andrea Stevens and Beverly Morrow to serve as Co-Vice-Chairs. It was then opened for nominations from the floor. Vernon nominated John Hufton. Each member was given a piece of paper to write their chose on. Shelby took these votes up and tallied them. Beverly and Andrea were voted in 9 to 4.

V. NEW BUSINESS

PCP Conference Update – Beverly informed the committee they do have the agenda in draft. They are working on names for some of the workshops. There will be a sub-committee meeting prior to the scheduled meeting on July 15th. The date and time are to be determined. The committee is ready to start the marketing process. They continue to work on sponsorships. John and Ted plan to visit with a local artist to ask for his assistance and possibly some of his artwork for the door prizes.

Membership Committee Recommendation – Dawn made the recommendation for the committee to accept Rick Samuels application for membership into CFAC. Vernon seconded the recommendation and all were in favor. Welcome, Rick!

VI. REPORTS

State Report – Cathy reported the closing of Dorothea Dix has been postponed. A new date has not been set. They are waiting on the General Assembly to finalize the budget to see who gets what. David attended the June 6 & 7 training. There was a lot of good feedback and the sessions went off very well. There was a lot of hands on work. The CFAC Co-Chairs in attendance wrote a letter asking for more money for the State CFAC in order to offer more trainings. Cathy

informed the members that Patsy Christian, Director of Central Regional Hospital, has resigned. Women nurses at Central are not to be left alone at night on floors with violent consumers. A nurse was badly beaten by a patient recently.

State CFAC – Andrea reported the State’s Consumer Handbook is completed and can be downloaded on the website. LME’s can print these for consumers. There is a page to add PBH specific information. Andrea requested copies for the PCP Conference. Pam stated PBH would have to review the handbook before it can be printed and distributed. This is the time of the year to annually review bylaws and the budget. Andrea encouraged the members to read the State CFAC minutes on the website.

Andrea reported on the Legislative Breakfast she, David, Major, Bart, John, Dora, Beverly, Jerome and Daniel Brown attended. There were no legislators from our districts in attendance so the group walked to several of their offices and talked to staff there and left notes. It was suggested that we sponsor a Legislative Breakfast just for our area.

LME Committee Reports – there were no reports made

LME Board Report – Vernon reported the Board approved a \$159 million budget. Eastridge Technology gave PBH high marks. They stated that PBH can take on another LME technologically with little or no problems. Dan and Pam have been lobbying for more DD slots for PBH. They asked the state to exempt PBH from the UM for the state. PBH has their own UM department.

LME Update – Pam reported on the new PBH Budget. A handout was made available for all members. Pam explained that there is not new funding but that we are using our current funding more strategically to develop programs such as the crisis system and services for adolescents with SA treatment needs. Pam asked the CFAC to let her know if they had any questions or comments and also told them that comments would be accepted at the public hearing at the Board meeting on June 18th. She stressed the following points:

- Daymark has the only psychiatric services in Union County. They are in the process of hiring two more Nurse Practitioners. PBH will provide start up and ongoing support for the addition of psychiatry services at Family Services of Davidson in Davidson County.
- There will be an expansion in the Intensive In Home services for children with RHA being the provider.
- New Crisis Recovery Center(s) – PBH is looking at the old mental health building in Davidson County which will service MH/SA consumers with a crisis respite for DD consumers. Hospital funds will be rearranged to accomplish this. In Union County PBH is in the process of trying to purchase a building across from the Union Hospital Emergency Room.
- High intensity group homes in Union and Stanly Counties using care bridge teams/peer to peer to help consumers moving to the community from state hospitals. The home in Union County lost its fight with the Zoning Appeals Committee. PBH is going to appeal this decision.
- Start up funding for an area wide Consultation Team to assist in better meeting the needs of people with co-occurring mental illness and DD conditions. This team will include psychologists, social workers and psychiatrists.
- Administration budget was reduced to 8% and case management budget is 2 ½ %.

- Put PBH under one roof, using the rent money from the two extra facilities to pay for their own facility. Once this has been accomplished PBH will try to move the Kannapolis Crisis Recovery Center into the PDS building.

Pam gave the members an update on the \$3.6 million dollar reduction to PBH by the state. This reduction is a breach of Session Law 2007-323, s.10.49 (jj) and the PBH contract with DMH/DD/SA for 2007-2008. This law states: "In allocating funds from existing resources to local management entities for administrative costs, the Department shall ensure that each local management entity receives not less in services dollars than that local management entity expended for services in the 2006-2007 fiscal year." PBH should have only given back approximately \$500,000.

PBH is now behind the state in DD slots. The Department of Health and Human Services shall implement a plan to catch up PBH CAP-MR/DD slots to the State average such that one percent of the funds for turnover CAP-MR/DD slots shall be transferred each year to PBH until PBH slots reach the state per capita average of slots.

Items of interest for the first draft of the Senate Appropriations Bill were also reviewed by Pam with a handout available to all members. There were three specific areas that she focused on:

- The Department shall implement the tiered CAP-MR/DD waiver program with four tiers; 1) up to \$15,000; 2) between \$15,001 and \$45,000; 3) \$45,001 and \$75,000; 4) \$75,001 and \$100,000.
- Develop an appropriate rate for special care units for persons with mental health disability, including individuals with Traumatic Brain Injury.
- Policy to allow provisionally licensed or licensed eligible clinical staff to provide services under the supervision of a physician when the clinician and the physician both work for the same agency. Clinicians being able to bill under the psychiatrist will help Daymark tremendously.

VII. OTHER BUSINESS

The Strategic Planning session will be held during the next meeting on July 15th with the meeting starting earlier. The time is to be determined and Shelby will contact all members.

VIII. ADJOURNMENT

Rick made a motion that the committee adjourn. Dawn seconded. Bart adjourned the meeting at 8:25PM.

Respectfully Submitted,

Shelby Marlow
Administrative Assistant
Community Relations

Next Meeting is Tuesday, July 15, 2008

July, August and September Advisory Council Meetings Schedule

Cabarrus	July 4	cancelled due to holiday
	Aug 5	300 Copperfield Blvd.
	Sept 2	
Davidson	July 15	cancelled
	Aug 19	Health Dept. – Health Education Room
	Sept. 16	
Rowan	July 24	Chamber of Commerce - upstairs
	Aug 28	
	Sept 25	
Stanly	July 8	Partnership for Children
	Aug 12	cancelled
	Sept 9	
Union	July 3	cancelled
	Aug 7	Judicial Center, Jury Assembly Room
	Sept 4	