



ACCESS AND UTILIZATION  
MANAGEMENT  
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## PBH UM/ACCESS Communication Bulletin

### Communication Bulletin FY-1011-UM- 09

To: PBH Provider Network  
From: Kevin Davidson, Director of Clinical Support  
Date: February 17, 2011

RE: Changes to the Provider Direct System

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This communication will provide information on several changes that will occur in the Provider Direct system on February 21, 2011. These changes are needed to ensure PBH is capturing the most accurate and recent information on the consumers being served.

#### **All Providers (Copy TAR):**

In order to receive the most up-to-date information on a consumer's progress and Level of Care needs, the LOCUS, CALOCUS, and ASAM will no longer populate with historical information when using the "Copy TAR" function. This information will need to be updated based on the diagnosis and service which is being requested and should reflect the consumer's current functioning.

#### **Targeted Case Management Providers (Case Management Tab):**

The Case Management Tab of the Treatment Authorization Request will be updated to reflect the criteria identified in the Service Definitions. There is a section for MH/SA TCM and for IDD TCM. Please ensure that any request for H0032 or T1017 HE has the corresponding criteria completed before submission.

#### **Substance Use/Addition Providers (ASAM Levels)**

The ASAM will be updated in the STR, Clinical Update, and TAR systems to include both "Detox" and "Non-Detox" levels of care. This change is to improve the accuracy of identifying consumer needs, as well as any Special Healthcare Populations they may belong to, as indicated in the NC MH/DD/SA Health Plan 1915 (b) Waiver.

Please contact PBH's UM Department at 704-743-2100 for any questions or concerns.