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*Creating solutions, **One** person at a time.*

**Quality Management Communications Bulletin  
FY-1112-QM-01**

To: PBH Community of Network Providers

From: Bill Rankin, Director of Quality Management

Date: October 31, 2011

Re: PBH Continuous Quality Improvement (CQI) Program

As part of PBH's CQI initiative, we have posted on the PBH external website [pbhsolutions.org](http://pbhsolutions.org) under the Outcomes & Evaluations tab, the following documents:

- [2010-2011 Annual CQI Program Evaluation](#)
- [2011-2012 CQI Program Description](#)

If you would like a hard copy of either of these documents, please contact the PBH Corporate Quality Management Department at 704.939.7700.

