



**Provider Meeting
Minutes
May 9, 2008
9:00 a.m. – Noon**

Attendees:

Adrian McCoy, Meck Co SASC	Jeanne Armstrong, Turning Point Services
Alisa Russell, CSSI	Jill Stephenson, PBH
Angie Johnson, Thompson Child & Family	John Giampaolo, PBH
Ann House, Path of House	Judy Uthe, PBH
Ann Merlin, CFAC	Katherine Benton, RHA Health Services
Anna Yon, PDS/PBH	Katherine Hoelter, Mcleod Center
Anthony Britton, Britton & Crump	Kelli Bowen, ASMC
Avis Edmond, Genesis Family home	Kerri Clark, Old Vineyard
Beth Monaco, PBH	Kevin Davidson, PBH
Bob Kinser, UMAR	Kristle Brown, Britton & Crump
Carl Repsher, RVO	Lisa Byrd, UCR, Inc
Carol Gouge, PBH	Melissa Reavera, RHA Howell
Chika Duru, Bridging to Success	Memony Gargiulo, Turning Point
Connie Transou, Dream Makers	Michelle Burns, Alpha Omega
Craig Hummel, PBH	Michelle Klutz, YACM
Cynthia Benjamin, PBH	Minnie Funchess, CF. Marketing
Cynthia Scott, MHA/NC	Nadine McNair-Smith, Horizon Care
Daniel Burns, Monarch	Ola-Cook-Mbah, CNC/Access
Darlene Steele, PBH	Omega Honeywood, Homecare Mgmt. Corp.
Dawn Anderson, Homecare Mgt	Peggy Terhune, Monarch
Dawn Kelly, Com Service	Phil Estridge, McLeod Center
Desmond Dura, BTS	Robert Werstlein, Daymark
Diana Duncan, Diana's Home Care	Sharon Degraffenreid, F&S
Eleanor Castleberry, YACM	Sheryl Zerbe, Monarch
Emma Moore, PBH	Susan Brenner, PBH
Ericka Nicholson, MHA/NC	Susanna Dean, A.DE.P.T.
Flay J.Lee, Hope Haven	Ted Thomas , PBH
Fonda Simmons, YACM	Tom Hibbert, Timber Ridge
George Turner, MHA/NC	Tyran Lennon, Horizon Care, Inc.
Gigi Williams, UMAR	Wanda Burger, Wanda Burger
J Rob Jones, Metro Life	Wendy Campbell, BCH
James W. Johnson, S.T.E.P's	Yvette Johnson, Quality Family
Jan Warren, Metro LHS	

Welcome/Announcements –*Flay J. Lee*

Meditation - Poem by: R.L. Sharpe “Work”

Stepping stone for recovery. Do what you can do to help with recovery

Network Council meets the first Thursday of the month contact representative's with issues you want to bring before the Council.

Recognition of PBH Network Council Member – in attendance Peggy Terhue Monarch, Cynthia Benjamin PBH, Darlene Steele PBH, Dawn Anderson HomeCare Management, Chuck Hill PBH, Melissa Rivera RHA, Inc, Ann Medlin, Consumer Representative, James Johnson S.T.E.P.S Academy and Billy West Daymark.

Flay and Network Council is working with PBH to plan a retreat for council members and will let providers know.

Network Council Report - *Flay J. Lee* – 5 minutes

Spot Light an Agency

DD – HomeCare Management Corp – Dawn Anderson- 5 minutes

Dawn Anderson HomeCare Management Accreditation received from COA.

SA –Fray – 5 minutes

PASAPA meets every third Thursday from 10:00 – 1:00

MH – Monarch – *Peggy Terhune* - 5 minutes

The food Services at Monarch won the meals on wheel food service award for the year. Peggy Terhune CEO of Monarch showed a DVD / Power point on Supportive services for people with Mental Health, Developmental Disabilities and Substance Abuse. They offer supportive services in 35 counties. Servicing 35 hundred people a day.

Training College of Direct Support

The National Alliance for Direct Support Professionals (NADSP) offers the only opportunity for Direct Support Professional (DSPs) to earn a national credential as part of a nationally recognized career path. Internet-Based College Direct Support Professionals Offer by the University of Minnesota. Excellent program can be used by all staff members, families and council members. For information contact Peggy S Terhune PH.D. www.monarchnc.org or College of Direct Support at www.collegeofdirectsupport.com
Monarch Open house today (5/9/08) they are moving into new building in downtown Albemarle.

Fray asked Providers to contact him if they would like to have their agency focused at the Provider meetings.

Network Department Updates – *Cynthia Benjamin /Chuck Hill* - 10 minutes

TBI 101 Training - Cynthia

Cynthia Benjamin- TBI training Aug 26 contact Eliza Davis

Providers were asked to contact Network regarding their training needs.

John Giampaolo will be attending Work First meeting on Robin's behalf.

Chuck- Provider Satisfaction Survey please 34% completed surveys returned. For those of who have not returned your survey please do so. Will be contact in reference to returning your survey NCQA provider relations manger will give credentialing must be back in 30 days. You are providing services that have license indentpent professional provider relation have to be credential provider relation will contact you about credentialing by June 30. Everybody should be credential. . 837 biller include their taxonomy code and place of service. IPRS requires this of us this ensure that we have the correct information.

On May 23, 2007, PBH implemented the requirement to include the Provider's NPI and Taxonomy Numbers on CMS1500 and UB04 claim forms.

We are receiving claims which do not include the required information. Please review all Claims prior to submission to ensure they contain both the Provider's NPI and Taxonomy

Implementation Update #42 – Community Support Definition Revision - *Chuck Hill*
Effective March 1st, the revised Community Support definition was implemented. The changes are designed to increase overall understanding of the components of community Support, increase understanding of who is eligible for community Support and provide the framework for understanding when, where and how this service is implemented. Please read bulletin #42 in folder for detailed information.

Darlene Steel will discuss the sectioning a national crediting body,

NCDHHS Communication Bulletin #91 - Chuck Hill

Substance Abuse Services has had ongoing discussions with substance abuse professional across the state to inform state policy regarding the continued eligibility for reimbursement of designated non-licensed substance abuse counseling professional for the state funded substance abuse assessment and counseling services.

What you need to do about unlicensed substance abuse staff as of June 30th will not be able to bill individually. This affects how you bill to PBH. Must a PHD if want to get reimburse for their service as June 1 if not licensed will not be able to bill independent. State funded services.

Question: about survey and who fills it out

Answer: The surveys were sent out to one designated e-mail address at each agency this is the person who will fill out the survey.

National Accreditation – Darlene Steele

Brief update on National Accreditation Process providers may establish intent within accrediting agency to successfully complete the accreditation process by March 2009. The date March 2009 important to note this is **not negotiable**.

(19) Enhances services which required accreditation and which the service definition include the requirement that, within three years of enrollment as a provider, the organization must have achieved national accreditation. The (19) enhance services which require accreditation or listed in the bulletin # 39. Providers need to select and accreditation agency and show evidence of that selection. Accrediting body must have 12 months of data collection.

91% of provider not accredited

Bulletin #50 names the contact persons with the four accreditation agencies that the state have approved agency for accreditation.

Question: Is there a timeline for Children Residential Services for accreditation?

Answer: NO.

Question: What happens to Providers who do complete accreditation?

Answer: Providers who do not complete accreditation will not be allowed to provide services.

Question: Is outpatient psychotherapy services included in the accreditation process?

Answer: No

B-3 Update/ Supported Employment – Ted Thomas – 10 minutes

B-3 are services for adults with Developmental Disabilities who choose to live in facilities larger than 3 beds within the PBH area.

Medicaid services

The four CCP's Monarch, Day mark, RHA, and Excel will provide these services.

Community Integration Plan for our Olmstead Consumers –

Tabled to August Provider Meeting

****** Break to network with other Providers ******

Client's Rights Survey – Ann Medlin

The Client's Rights Survey will be mailed out at the end of May.

Return to PBH Consumer Affairs office Carol Gouge is the contact person 704-721-7018

E-mail address: carolgouge@pamh.com

Waiting List - Beth Monaco

Beth provided an update on the DD Registry of needs. Providers requested that DD Registry be categorized.

Cultural Competence Conference Review – Revella Nesbit

Quarterly training on Cultural Competence June 20 9:00am -1:00pm at 300 Copperfield Blvd, Suite 300 Concord, NC 28025. Case study focuses how to work with different families and individuals. CEU \$30 June 18th deadline case studies due June 2, 2008

Great conference this year Dr. William Cross, Dr. Amelia Roberts Lewis, Dr. Barbara Scarborough etc. were among the authors and speakers at the conference.

Revella Nesbit is The Cultural Competence Coordinator for PBH.

Credentialing Update – Craig Hummel, MD

Credentialing packets are due into PBH by **May 30th**.

Topic for Month: Preventative Health Project – Craig Hummel, MD

NCQA preventative health measure news letters in mail on how to handle your illness

Two Preventative Health Measures (PBH)

Depression and signs of depression let the people know

Bi polar depression is hard to treat

Population base 18000

Question did the help

ADHD has difficulties in out areas of life

Educated about the medications they take

Flay suggestion DVD about prevention

craighummel@pamh.com send suggestions to Dr. Hummel

Provider Questions/Updates/Concerns/Suggestions

Bill West Day mark bobw@daymarkrecovery.org

Adolescent residence opening up Aug 4 ext 102 Thomasville

8 male beds 8 female beds day treatment and residential extensive treatment

Substance abuse treatment

30 staff all have extensive mental health training.

The next Provider meeting is June 13, 2008. This will be a breakout session meeting with sessions as follows:

Mental Health	9:00am
Substance Abuse	10:00am
Development Disabilities	11:00am

Dismissal