

**DAYMARK RECOVERY SERVICES ADVANCED ACCESS DATA FOR CRISIS WALK-IN,
 INVOLUNTARY COMMITMENTS AND EXTENDED HOURS
 NOVEMBER 2005**

Legend:

Involuntary Commitments: Consumer was brought in or placed on an involuntary petition while at DAYMARK.

Walk-in Crisis: Number of people that came in without an appointment that reported they needed to be seen immediately because they felt or were in some type of duress. No attempt was made to inquire if the reported crisis warranted an immediate appointment but only that the consumer felt they needed it.

Sent to ED: Number of consumers referred to the ED and the reason for referral. “After 8pm” meaning we were closed or closing. “Medical” meaning the consumer required medical tests that we could no perform. “Staffing” meaning DAYMARK did not have a staffing pattern sufficient to provide the needed services.

Extended Hours: Number of crisis walk-ins without an appointment that arrived between 5pm and 8pm, Monday – Friday.

County	IV	Walk-in crisis (includes IV)	Sent to ED	Reasons sent to ED	Extended hours	% of consumers sent to ED	% of walk-in crisis seen in extended hours
Davidson	37	221	5	1- after 8pm 2-medical 2- staffing	4 (3 child/ 1 adult)	2%	<2%
Rowan	6	163	4	4- medical	4	2.4%	2.4%
Cabarrus	12	70	7	7-medical	23	10%	32%
Stanly	4	56	2	1-medical 1-after 8pm	11	3.5%	19%
Union	6	30	2	1-after 8pm 1-medical	6	6.6%	20%
Total Agency Wide	65	540	20	N/A	48	N/A	N/A