



PBH UM/ACCESS
Communication Bulletin FY-0910-UM-10

To: PBH Network Providers
From: David Jones, MA, LPA Dir of Clinical Operations
Date: June 11, 2010
RE: Community Support Case Management Component beginning July 1, 2010

This communication will provide clarification about the services covered under the Community Support Case Management Component changes announced in the NC DHHS Implementation Updates #65, #68, #70, and #73.

PBH will limit Community Support service (case management component only) to no more than four hours (16 units) per calendar month and no more than six additional hours (24 units) if needed for completing an assessment, completing a reauthorization or continued need review, or for a crisis/emergency situation. PBH will set max limits in the system at 4 hours per month (16 units) beginning July 1, 2010 with no authorization required to bill up to these units 60 days from the date of this Communication Bulletin.

Within this 60 day “grace period,” providers are to develop an Updated Person-Centered Plan or new Annual Person-Centered Plan for the case management component of services and submit to UM with a corresponding Treatment Authorization Request (TAR).

Initial Community Support authorization will continue to be approved at the rate of 60 units (15 hours) for initial 30 day period to develop Person-Centered Plan.

EPSDT

Providers may request additional units (additional annual and monthly) by following the EPSDT requirements as outlined on <http://www.ncdhhs.gov/dma/epsdt/>. If the request exceeds the policy limits described above, the request will be reviewed under the EPSDT criteria. If the request meets all of the EPSDT criteria and the requested amount is necessary to meet the child’s needs, the request will be approved. If the request does not meet all of the EPSDT criteria or the request exceeds what is necessary to meet the child’s needs, the request will not be approved at the level requested.