



FINANCE
245 LEPHILLIP COURT, NE
CONCORD, NC 28025

PBH Finance Communication Bulletin

FY-0809-FN-67

To: PBH Community of Network Providers
From: Renee Snipes – Finance Director
Date: March 17, 2009
RE: Automatic Posting of Remittance Advices

Effective 3/18/2009, Remittance Advices (RA's) will be posted the morning after each scheduled check write to your provider folder. The RA's will be labeled beginning with **RA_(your PBH provider #)**.

If you only receive denials, the RA will be labeled as:
NO_CHECK_YYYYMMDD_YYYYMMDD_NNNNN.

The first YYYYMMDD is the start date of the claims processing period. The second YYYYMMDD is the end date and NNNNN is the PHB provider #. If you do not have a payment or denials, nothing will be posted to your provider folder.

If you have any questions, please contact your appropriate Claims Specialist.

The alphabetical listing for PBH Claims Specialists is listed below based on provider name:

- A – D Sheila Morton @ 704-721-7038
- E – H Deana Harkey @ 704-721-7081
- I – Q Beth Thompson @ 704-721-7077
- R – Z Annette James @ 704-721-7078

Thank you.

Cc: Network Operations Department
PBH Claims Staff
Emma Moore
Lisa Hathcock, Executive Assistant to the Area Director