

PBH Bidders Conference for the Alamance-Caswell Advanced Access RFP
Questions and Answers
June 29, 2011

Question: Should there be a Therapist staffed at all times?

Answer: Yes, the Provider needs to budget so there is staff from 8:00a.m.-8:00 p.m.

Question: Under what circumstances/criteria would the Network Cross Functional Team not award the RFP to the top scorer?

Answer: If the Network Cross Functional Team were aware of anything the Provider had a violation or other pending issues that could keep them from being awarded the contract.

Question: Will security be provided till 8:00 p.m.?

Answer: The Crisis Center staff currently leaves at 5:00 p.m. LME staff will check on Security for 5:00 p.m. -8:00 p.m.

Question: What is the payment source of consumers being served now?

Answer: This information will be obtained and provided to Bidders/Providers.

Question: Will there be assistance to help with installing network cable in the Advanced Access area?

Answer: We are working with the County Manager on this. Anything a Provider feels might be a start up cost should be put in your budget even if you find out later that PBH or the County will help pay for it.

Question: Can Providers get information on cost of benefits and salary of current staff?

Answer: Not at this time. It is preferable that your budgets are developed using your salary scale.

Question: What is the cost of the Telemedicine equipment?

Answer: Not sure, CBC provides Telemedicine in Caswell.

Question: Telemedicine would have to be set up here to serve Caswell Clients correct?

Answer: Yes

Questions: Will rates be the same?

Answer: Yes rates will be the same as PBH's current rates. Providers were advised not to get too hung up on rates as funding will need to be a combination of county, IPRS (UCR and non-UCR), and Medicaid.

Question: What are the number of people who present to the Emergency Room from 5:00 p.m. – 8:00 p.m.?

Answer: PSI said they can pull their data to see how many people they serve between 5 p.m. and 8 p.m. LME Staff will check with the Emergency Room to see how many people come there between 5:00 p.m. and 8:00 p.m.

Question: Will Advanced Access be open on weekends?

Answer: At this point no. There is no expectation for the facility to be open on weekends or scheduled holidays. Provider will need to determine how to work schedule when there is inclement weather or disaster.

Question: Is a facility license required?

Answer: No this is an outpatient facility.

Question: Will a Nurse Practitioner be accepted for the .5 FTE Psychiatrist?

Answer: Not sure, but if possible, the Nurse Practitioner would need to be a Psychiatric Nurse Practitioner (APRNCNS).

Question: Is all licensed staff required to have passed State Test to complete first evaluations for involuntary commitment?

Answer: Yes

Question: Is transportation required to be provided for Caswell Consumers to Burlington and what about hospital follow-up consumers?

Answer: LME uses the ACTA transportation agency to pick up clients in Caswell and transport to Burlington. Also there is currently a staff member who will pick up consumers and drive them here for their hospital follow-up appointments and carry them back home. This process has worked well. Provider will invoice PBH for transportation cost through ACTA.

Question: How are jail consultations done, and can one person handle this?

Answer: New position put in place June 1st. No data yet. Staff goes to jail daily to make sure consumer in jail is maintaining medication, keeping appointments, etc.

Question: Is there Mental Health Court held in Alamance-Caswell?

Answer: No.

Question: How many evaluations are done here?

Answer: LME staff will research that data and the answer will be posted online with RFP.

Question: Is this Unit only to be used as short term service for consumers?

Answer: Yes, the purpose of Advanced Access is to assess and then stabilize consumers till they are referred to a provider.

Question: What is the number of Guardianship Evaluations?

Answer: About one per month.

Question: Will consumer records come with consumer to new Provider?

Answer: It is our understanding that the records will stay with the LME.

Question: Is there a certain font or margin settings required for the application?

Answer: No points will be deducted regardless of font or margin settings you use. Suggested font size is 10-12 and font style Arial or Times Roman. You want the application to be easy to read. But no points will be deducted due to font style or margin settings you use.

Question: When will electronic application be emailed to Providers?

Answer: This afternoon.

Question: Where will questions and answers asked during this session be posted?

Answer: On the PBH website and also on the Alamance-Caswell LME website.

www.pbhsolutions.org/providers/rfp_rfi.asp

www.acmhddsas.org

Question: Do current staff here want to stay?

Answer: Yes and they are a good group of folks.

Question: Does the LME have State Retirement?

Answer: Yes