



ACCESS AND UTILIZATION
MANAGEMENT
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PBH UM/ACCESS Communication Bulletin
Communication Bulletin FY-1011-UM-01

To: PBH Network Providers
From: David Jones, MA, LPA Dir of Clinical Operations
Date: 7-8-10
RE: Community Support Limitations beginning July 1, 2010

This communication will provide clarification about the services covered under the Community Support changes as written in the General Assembly of North Carolina Session 2009 S D Senate Bill 897 Short Title: Appropriations Act of 2010

- PBH will limit Community Support service Up to a maximum of 24 hours (96 units) of case management (professional level) functions may be provided over a 90-day authorization period as approved by the prior authorization vendor.
- PBH will set max limits in the system at 8 hours per month (32 Units) beginning July 1, 2010 with no authorization required to bill up to these units.
- The “No Authorizations Required” grace period will be in effect until August 11, 2010.
- Within this “grace period,” providers are to develop an Updated Person-Centered Plan or new Annual Person-Centered Plan for the case management component of services and submit to UM with a corresponding Treatment Authorization Request (TAR).
- Initial Community Support authorization will continue to be approved at the rate of 60 units (15 hours) for initial 30 day period to develop Person-Centered Plan.

EPSDT

Providers may request additional units (additional annual and monthly) by following the EPSDT requirements as outlined on <http://www.ncdhhs.gov/dma/epsdt/>. If the request exceeds the policy limits described above, the request will be reviewed under the EPSDT criteria. If the request meets all of the EPSDT criteria and the requested amount is necessary to meet the child’s needs, the request will be approved. If the request does not meet all of the EPSDT criteria or the request exceeds what is necessary to meet the child’s needs, the request will not be approved at the level requested