



ACCESS AND UTILIZATION
MANAGEMENT
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PBH UM/ACCESS

Communication Bulletin FY-1011-UM-03

To: PBH Network Providers
From: David Jones, MA, LPA Dir of Clinical Operations
Date: 7-14-10
RE: Community Support Team Limitations beginning August 1, 2010

This communication will provide clarification about the services covered under the Community Support Team changes as written in the Special Implementation Update #75 found on the NC Division of MHDDSAS website.

Community Support Team Revised Authorization Limit and Effective Date

- Effective August 1, 2010, all new authorizations for Community Support Team shall be based upon medical necessity as defined by Division of Medical Assistance Clinical Coverage Policy 8A and shall not exceed 32 hours (128 units) per 60-day period.
- Existing authorizations for Community Support Team will remain effective until the end of the current authorization period.
- The PBH rate for CST will remain the same, at \$16.52, and PBH will monitor the monthly expenditure to ensure the average payments do not exceed the average payments for ACTT team as is required in the General Assembly of North Carolina Session 2009 S D Senate Bill 897 Short Title: Appropriations Act of 2010
 - Should the average expenditure exceed the average ACTT expenditure, PBH will need to revisit the need to implement a rate reduction.

Please do not hesitate to call PBH utilization management department with any questions at 704-743-2100.

Thank you for your continued work with individuals in need!