



# DD Provider Training

August 24, 2009

## Implementation of Enhanced Utilization Management Benchmarks

3<sup>rd</sup> Module

### Agenda

The Planning Process  
From assessment to Plan Development

Transition Discussion  
Tools to Assist Teams

Community Building  
How to Bridge Gaps

### Copperfield Training Room

Session 1 - 9am-12pm

Session 2 – 1:30pm-4:30pm

You may attend either session

This training is open to supervisors, QDDP's, and anyone responsible for staff training or clinical oversight.